

Terms and Conditions

Version E3-ad0e8203 · as of 8 October 2026

The contract languages are German and English. In the event of any discrepancy, the German version prevails.

§ 1 Scope, provider, definitions

(1) These General Terms and Conditions ("T&Cs") apply to all contracts for the supply of goods that you conclude with us through our online shop at north-legendary.com ("Shop"), and to the use of the customer account. They also contain the information we are legally required to give to customers.

(2) Your contractual partner is **North Legendary GmbH**, Pappelallee 78/79, 10437 Berlin, Germany, represented by the managing director Denis M. Klug, Berlin-Charlottenburg Local Court, HRB 271440 B, VAT ID DE367691169, email: immerda@north-legendary.com, telephone: +49 30 2178 2502 ("we", "us" or "North Legendary"). You will find our full legal notice in the [Legal Notice](#).

(3) **Important for returns:** Parcels cannot be accepted at our Berlin address. Please send returns to: North Legendary GmbH, Weinbergstraße 29, 36103 Fliesen (details in the [Withdrawal Policy](#)).

(4) A consumer is any natural person who concludes a legal transaction for purposes that can predominantly be attributed neither to their commercial nor to their self-employed professional activity (Section 13 German Civil Code (BGB)). A business is a natural or legal person or a partnership with legal capacity that acts in the exercise of its commercial or self-employed professional activity when concluding the legal transaction (Section 14 BGB).

(5) Conflicting terms of the customer do not apply unless we expressly agree to their application in text form.

§ 2 Delivery area, Amazon offers

(1) We deliver to delivery addresses in **Germany, Austria and France**. We do not deliver to areas outside the EU VAT territory (Heligoland, Büsingen am Hochrhein, the French overseas territories) or to Monaco; the checkout rejects these postcodes. The billing address may differ but must also be in one of these three countries.

(2) We also offer some items on the Amazon marketplace; product pages may contain a link to Amazon. If you buy through Amazon, the contract is concluded under Amazon's terms; ordering, payment, returns and refunds are then handled by Amazon. These T&Cs apply only to orders placed in the Shop.

§ 3 Conclusion of contract (ordering process in steps)

(1) The presentation of products in the Shop is not a legally binding offer but an invitation to order.

(2) The ordering process consists of the following steps:

1. **Select items:** On the product page you choose colour, size and quantity and put the item in the basket with "Add to basket". This is not yet binding.
2. **Check the basket:** In the basket you can change quantities, remove items and select the delivery country, and then go to "Checkout".
3. **Checkout:** You enter your email address and delivery address (and, if applicable, a different billing address). You can order as a guest; a customer account is not required.
4. **Summary page:** Before you submit your order, we show you all items with their essential characteristics, unit and total price including VAT, shipping costs, delivery address and expected delivery time. Using "Change" or your browser's back function, you can correct any entry.
5. **Submit the order and pay:** By clicking the button **"Place order with obligation to pay"** you make a binding offer to buy the goods in your basket. We then redirect you to the payment page of our payment service provider Mollie. There you choose one of the available payment methods (§ 7) and complete the payment; afterwards you are automatically redirected back to the Shop.
6. **Order confirmation:** As soon as the payment service provider has confirmed successful payment to us, we send you an order confirmation with the invoice by email. With this email we accept your offer; the purchase contract is thereby concluded.

(3) If you cancel the payment process at Mollie, the payment expires or is not executed (e.g. a declined card), no contract is concluded; your basket is kept and you can try again. Your offer lapses if the payment is not successfully completed within the payment period set by Mollie for the selected payment method.

(4) We confirm receipt of your order to you without delay by email (Section 312i (1) sentence 1 No. 3 BGB). This acknowledgement of receipt is not yet an acceptance of your offer. If your payment has already been confirmed when the email is generated, we confirm receipt and acceptance in a single email (order confirmation under paragraph 2 No. 6).

(5) In exceptional cases, an ordered item cannot be produced after the contract has been concluded (e.g. because a blank garment is permanently no longer available from the manufacturer). In this case we will inform you without delay and refund payments already made for the affected item without delay using the means of payment originally used; your statutory rights remain unaffected.

§ 4 Storage of the contract text, contract languages

(1) We store the contract text (your order data and the T&Cs valid at the time of the order). With the order confirmation you receive by email the order data, these T&Cs and the withdrawal policy with the model withdrawal form, the T&Cs and the withdrawal policy each as a PDF attachment showing the version and date. You also receive your invoice as a PDF.

(2) If you have a customer account, you can view and download your orders, invoices and credit notes there at any time. For guest orders, the contract text can no longer be retrieved through the Shop once the order is completed; please therefore keep the order confirmation. You can view and save the current T&Cs at north-legendary.com/en/terms/ at any time.

(3) The contract languages are **German and English**. If you order through the German version of the Shop, you receive contract documents and emails in German, and through the English version in English. In the event of discrepancies between the German and the English version of these T&Cs or of the withdrawal policy, the German version prevails.

(4) We have not submitted to any particular code of conduct.

§ 5 Products, made-to-order production, product information

(1) We sell printed textiles with designs from our standard range. We do not offer personalisation to customer specifications in the Shop.

(2) Each item is printed in Germany only after you order it (made to order, direct-to-garment digital printing). We commission our fulfilment partner Shirtigo GmbH, Cologne, with production and shipping. Your contractual partner remains North Legendary GmbH in every case.

(3) Because these are standard designs, your statutory right of withdrawal is not restricted by the made-to-order production (§ 10).

(4) The essential characteristics (material and fibre composition, fit, weight per square metre, printing method, size chart, care instructions) as well as information on the manufacturer and product safety can be found on the respective product page.

(5) Colours shown on screens may differ from the original depending on the device and its settings. With digital printing, slight deviations in colour tone and print position, and in dimensions within the tolerances stated in the size chart, are possible due to production.

§ 6 Prices and shipping costs

(1) All prices in the Shop are total prices in euros and include statutory VAT. The VAT of the **country of delivery** applies (Germany 19%, Austria 20%, France 20%; One-Stop-Shop procedure). The final price displayed for an item is the same in all delivery countries; depending on the country of delivery, it contains a different amount of VAT, which we show in the basket, on the summary page and on the invoice.

(2) In addition to the price of the goods, we charge shipping costs per order (incl. VAT) depending on the country of delivery:

Delivery country	Shipping costs	Free shipping from (goods value)	Delivery time
Germany	€4.95	€50.00	3–5 working days
Austria	€6.95	€75.00	4–7 working days
France	€7.95	€75.00	4–7 working days

The value of the goods is the sum of the item prices incl. VAT after deduction of any discounts, excluding shipping costs. We show you the shipping costs on the product page, in the basket, on the [Shipping & Payment](#) page and on the summary page before you submit your order.

(3) A size surcharge applies to sizes 4XL and 5XL; we show it on the product page before you select a size.

(4) We do not charge any further costs (e.g. payment fees).

§ 6a Promotional codes (voucher codes)

(1) From time to time we issue promotional codes that can be entered in the “Voucher code” field in the basket or at checkout. Promotional codes are not value vouchers purchased for consideration; they grant a price reduction under the conditions stated when they are issued (e.g. percentage discount, fixed amount, fixed price for a limited number of units, free shipping, validity period, minimum order value, only for certain items, limited number of redemptions in total or per customer).

(2) Only one promotional code can be redeemed per order. Promotional codes cannot be applied retroactively to completed orders and cannot be combined with each other.

(3) Cash payment or payout of an unused remaining value is excluded.

(4) The minimum order value refers to the sum of the item prices incl. VAT before deduction of the discount and excluding shipping costs. Whether the free-shipping threshold under § 6 (2) is reached depends on the value of the goods after deduction of the discount. The amount payable is always at least €1.00; any discount beyond that is forfeited.

(5) Whether and to what amount a promotional code applies is shown to you in the basket or on the summary page before you submit your order; if a code is rejected, we state the reason.

(6) The discount is distributed across the discounted items (evenly per unit where there are several units of one item). If you withdraw from the contract only in part, we refund for the returned items the price actually paid, proportionately discounted.

(7) We may reject promotional codes obtained through misuse or used contrary to the conditions. There is no entitlement to the issue of a promotional code.

§ 7 Payment

(1) Payment is processed through our payment service provider **Mollie B.V.**, Keizersgracht 126, 1015 CW Amsterdam, Netherlands (“Mollie”). After you click “Place order with obligation to pay”, you are redirected to the Mollie payment page.

(2) The payment methods available to you are those that we display before the ordering process begins (payment logos on the product page, in the basket and on the [Shipping & Payment](#) page) and on the Mollie payment page. These are currently: credit or debit card (Visa, Mastercard, American Express), Apple Pay and Google Pay. We only offer payment methods with immediate payment confirmation; we do not offer purchase on invoice, instalment payment or direct debit. There is no entitlement to a particular payment method.

(3) In addition, the terms of the respective payment provider (e.g. your card issuer) apply, which are displayed to you during the payment process. The invoice amount becomes due upon completion of the payment process.

(4) We deliver only after successful payment (payment confirmation by Mollie).

(5) We pay **refunds** (e.g. after withdrawal or for defects) back through Mollie to the means of payment used for the order. You incur no costs for this. Depending on the payment method, the credit may take a few days.

(6) Information on the processing of your data by Mollie can be found in the [Privacy Policy](#).

§ 8 Delivery, delivery time, shipping

(1) Delivery is made to the delivery address you specify in Germany, Austria or France (§ 2 (1)).

(2) **Delivery time:** Delivery takes 3–5 working days for delivery to Germany and 4–7 working days for delivery to Austria and France (working days = Monday to Friday, excluding nationwide public holidays in Germany) from receipt of payment (upon successful payment we confirm your order and the contract is concluded, § 3 (2) No. 6). If the last day of the delivery period falls on a Saturday, a Sunday or a general public holiday recognised by the state at the place of delivery, the next working day takes its place. We also show you the delivery time on the product page and on the summary page.

(3) Shipping is made from Germany by our fulfilment partner with DHL, DPD or another parcel carrier; in the destination country, the carrier or its partner delivers. As soon as your order has been shipped, we inform you by email (shipping confirmation with a link to track the shipment).

(4) If an order contains several items, delivery may be made in partial shipments; this does not cause you any additional shipping costs.

(5) For consumers, the risk of accidental loss and accidental deterioration of the goods passes only upon handover to you or to a person authorised by you to receive them (Section 475 (2) BGB). For businesses, the risk passes upon handover to the carrier.

§ 9 Retention of title

The goods remain our property until they have been paid for in full.

§ 10 Right of withdrawal

(1) Consumers have a statutory right of withdrawal of 14 days. You will find the details, the model withdrawal form and the electronic withdrawal function “[Withdraw from contract](#)” in our [Withdrawal Policy](#).

(2) The right of withdrawal also applies to items that are printed to order, because these are standard designs without personalisation.

(3) In the event of withdrawal, you bear the direct costs of returning the goods. Our return slip is an address label without postage; please apply sufficient postage to the parcel. In the case of a defect, a wrong item or a misprint, we refund the return costs.

(4) **Refund:** In the event of withdrawal, we refund the purchase price through Mollie to the means of payment used for the order and issue you a credit note (for a full refund, a cancellation invoice) as a PDF (by email and in the customer account). If you withdraw from the entire order, we also refund the original standard shipping costs. If you withdraw from only part of the order, we refund the price of the returned items; shipping costs are not refunded proportionately, and we do not charge them retroactively if the remaining value of the goods falls below the free-shipping threshold of the country of delivery.

(5) The easiest way to register returns is in your customer account or, without an account, via “[Register a return](#)” (giving a reason is optional); enclose the return slip. This helps us match your parcel and process the refund faster. Within the withdrawal period, registering counts as a withdrawal for the selected items. Registering is **not a prerequisite** for your withdrawal to be effective or for the refund; you can also withdraw via “[Withdraw from contract](#)”, by email, by telephone or by letter.

§ 11 Statutory liability for defects (legal guarantee), transport damage

(1) The statutory law on liability for defects applies (Sections 434 et seq. BGB). For consumers, the limitation period for claims for defects is two years from delivery of the goods. This right exists independently of your right of withdrawal and is free of charge.

(2) **Harmonised notice on the legal guarantee:** The following notice is the EU-wide harmonised notice under Annex I to Commission Implementing Regulation (EU) 2025/1960 (Art. 246a Section 1 (1) sentence 1 no. 11 EGBGB). We also show it to you at checkout before you place your order. For our items, the two-year period stated in paragraph 1 applies.



LEGAL GUARANTEE

Minimum two-year legal guarantee protection for goods sold in the European Union.

Consumers can claim their rights under the legal guarantee of conformity, for example if goods:

- ✔ do not match the description;
- ✔ do not function as intended.

Sellers are liable for any lack of conformity which existed when the goods were delivered, and which becomes apparent within the legal guarantee period. Sellers in such a situation are required to offer:

- ✔ **free repair** or **free replacement**;
- ✔ in some cases, a **price reduction** or **full reimbursement**.

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.



europa.eu/youreurope/guarantees

What to do if you receive non-conforming goods:

- 1 Contact the seller as soon as possible to report the issue;
- 2 Provide proof of purchase, such as a receipt, invoice, or bank statement.

GARAN ✔

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARAN label representing a **commercial guarantee of durability** offered by the producer at no additional cost and covering the entire good.

EU harmonised notice on the legal guarantee of conformity (Commission Implementing Regulation (EU) 2025/1960, Annex I) · europa.eu/youreurope/guarantees

(3) We do not give any additional commercial guarantee (e.g. a durability guarantee). We have no information from any producer about a commercial guarantee of durability (GARAN label) for our items.

(4) You can report defects to us by email at immerda@north-legendary.com or by telephone on +49 30 2178 2502 – ideally with the order number and a photo. We will then tell you how to proceed (replacement delivery or refund under the statutory rules). We bear the costs of returning goods because of a defect.

(5) If goods are delivered with obvious transport damage, please report such damage to the delivery person as soon as possible and contact us. Failing to report the damage or to contact us has no consequences whatsoever for your statutory claims; it does, however, help us to assert our own claims against the carrier.

(6) For businesses, the limitation period for claims for defects is one year from the transfer of risk; this does not apply to claims under § 12 (1) and to recourse claims under Sections 445a, 478 BGB.

§ 12 Liability

(1) We are liable without limitation in cases of intent and gross negligence, for damage resulting from injury to life, body or health, under the German Product Liability Act, and to the extent of a guarantee given by us.

(2) In the event of a slightly negligent breach of an essential contractual obligation, the fulfilment of which is a prerequisite for the proper performance of the contract and on the observance of which you may regularly rely (cardinal obligation), our liability is limited to the foreseeable damage typical for this type of contract.

(3) Otherwise, liability for slight negligence is excluded.

(4) The above limitations of liability also apply in favour of our legal representatives, employees and vicarious agents.

§ 13 Customer account, sign-in by email link, wishlist

(1) You can use a customer account voluntarily and free of charge. In the account you see your orders and their status, can download invoices and credit notes as PDFs, register returns and keep a wishlist. There is no entitlement to the setting up or permanent availability of the account; orders are possible at any time as a guest.

(2) **Sign-in without a password:** To sign in, you enter your email address and receive a personal sign-in link by email. The link can be used only once and is valid for 15 minutes; you remain signed in for up to 30 days unless you sign out beforehand. Please do not pass on sign-in links and protect access to your email inbox, because anyone with access to your inbox can sign in to your customer account.

(3) Orders that you have placed – also as a guest – with the same email address are assigned to your customer account as soon as you have signed in with a sign-in link sent to that address.

(4) **Wishlist:** If you are not signed in, the wishlist is stored only locally in your browser. Once you sign in, it is stored in your customer account and is available on all devices on which you sign in. The wishlist is not a reservation; prices and availability may change.

(5) **Delete account:** You can delete your customer account at any time in the account settings or by email to immerda@north-legendary.com. We continue to retain order and invoice data where statutory retention obligations apply (see [Privacy Policy](#)); please download any invoices you need before deletion.

(6) We may block or delete a customer account if it is misused.

§ 14 Reviews

(1) After a purchase, you can review the purchased items (stars, text, optionally photos). Reviews marked “Verified purchase” demonstrably come from buyers in the Shop. We publish reviews after checking them for legal violations and against our rules (no insults, no personal data of third parties, no reference to other products); we treat positive and negative reviews equally. We offer no consideration for reviews.

(2) By submitting, you grant us the non-exclusive, free-of-charge right, unlimited in time and territory, to publish your review text and photos in the Shop and on our channels. You confirm that you wrote the text yourself and hold the necessary rights to the photos. You can request deletion of your review at any time by email.

§ 15 Trademark and copyright

All designs, motifs, texts, logos and images of North Legendary® are protected by copyright and trademark law. Buying an item entitles you to use the item privately; reproduction, modification or any other exploitation of the motifs beyond the limits permitted by law requires our prior consent.

§ 16 Dispute resolution

We are neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.

§ 17 Final provisions

(1) The law of the Federal Republic of Germany applies, excluding the UN Convention on Contracts for the International Sale of Goods. For consumers, this choice of law applies only insofar as it does not deprive them of the protection afforded by mandatory provisions of the law of the state in which the consumer has their habitual residence.

(2) If the customer is a merchant, a legal entity under public law or a special fund under public law, the exclusive place of jurisdiction for all disputes arising from this contract is our registered office in Berlin.

(3) Should individual provisions of these T&Cs be or become invalid, the validity of the remaining provisions remains unaffected; the statutory provisions take the place of the invalid provision (Section 306 (2) BGB).